

### **Why is the City changing to All-In-One recycling with an automated collection service utilizing wheeled carts at this time?**

The City renewed its contract with Republic Services on December 2013 to provide waste and recycling services through September 30, 2020. The renewal provided for the City to move toward All-In-One Recycling with carts, which will increase the efficiency of collecting recyclable materials, will increase the amount collected, and will reduce collection costs by .41 cents per home each month. Recycling materials will be placed in a wheeled cart and collected with automated collection trucks in the same way the garbage is now collected. The way household garbage and yard waste is collected will not change.

Benefits include:

- ❖ Increased efficiency and more cost-effective.
- ❖ No more sorting of recycling material - all material goes in one cart.
- ❖ The wheeled cart is easy to roll to and from the curb on the scheduled collection days. There is no change to scheduled collection days for garbage or recycling.
- ❖ The wheeled cart is a cleaner way to service recyclables. The lid is attached and fits snugly over the container, keeping out water and reducing blowing of recyclables and littering. Since it is attached, it will not blow off even in high winds. In addition, the smooth interior and exterior of the cart makes it easy to clean.
- ❖ There are fewer injuries to garbage collection workers because the wheeled cart is lifted and emptied automatically by the mechanical arm of the truck.

### **Will my collection fee for garbage and recycling increase at this time?**

There is no charge to Oviedo residents for the new recycling cart, and the rates charged

for garbage and recycling collection in the City of Oviedo actually decreased in December 2013 by 0.41 cents per home per month from what residents were paying.

### **What are the key rules for use of the wheeled cart?**

- ❖ Place only clean recyclable materials inside the cart (there is an in-mold label on top of the cart to provide a guide of what can and cannot go in the cart).
- ❖ Place your cart so the wheel side is away from the street.
- ❖ Place items individually inside the recycling cart rather than in bags.
- ❖ Break boxes down to save room in the recycling cart.
- ❖ Close lid completely and do not place anything on top of the lid.
- ❖ Allow three (3) feet of clearance on all sides of the cart.
- ❖ Return cart near residence after collection.

### **When will the automated recycling collection service start?**

New recycling carts will be delivered to Oviedo residents March 17-27, 2014. Automated collection service will begin on the next scheduled service day after receiving the cart. Recycling carts should be out before 6:00 a.m. on the scheduled pick up day.

### **How and when are the wheeled carts being distributed?**

New blue household recycling carts are scheduled for delivery to all residents assessed for garbage collection in the City of Oviedo starting March 17, 2014 through March 27, 2014.

The blue wheeled carts are being purchased by the City of Oviedo and are marked with the City logo and a serial number for residential use. The serial number assigns a particular wheeled cart to a specific address. The wheeled cart is to remain at its specific address if you move.

### **What if I don't know my recycling collection day?**

There is no change in service day for recycling, but if you are uncertain, visit [www.republicservices.com/site/oviedo-fl](http://www.republicservices.com/site/oviedo-fl) for route maps and further information. You can also visit the City of Oviedo's website at [www.cityofoviedo.net](http://www.cityofoviedo.net) or call Republic Services at (407) 293-8000.

### **Are there any changes to my collection days?**

Your recycling cart will be serviced on the same day as when the bins were collected. There is no change in service day.

The recycling cart should be placed curbside before 6:00 a.m. on the scheduled collection day.

For more information, please visit [www.republicservices.com/site/oviedo-fl](http://www.republicservices.com/site/oviedo-fl) regarding collection days. You can also visit the City of Oviedo's website at [www.cityofoviedo.net](http://www.cityofoviedo.net) or call Republic Services at (407) 293-8000.

### **Where do I place the wheeled recycling cart on collection day?**

Place the cart at the end of your driveway, at the edge of the street, or next to the curb with the wheels facing your property. The arrows on the lid of the wheeled cart must point toward the street and away from your property.

Be certain the cart is placed at least three (3) feet away from your mailbox, utility poles, bushes, trees, gas or water meters, fire hydrants, cars, sprinkler heads, or anything

the automated collection equipment could damage or come in contact with. It is best to place your recycling cart on the opposite side of your mailbox.

Move your household recycling wheeled cart out for collection before 6:00 a.m. on your collection day or the night before. Please remove your cart from the curb by end of day.

If there is a ditch in front of your property, place the cart on the street side of the ditch, if possible.

Place your wheeled cart within your residential property lines near the street, not next to someone else's property or next to City property.

### **Should I use a wheeled cart for household recycling if I live on a narrow road, alley, or cul-de-sac where the automated collection truck may have difficulty maneuvering?**

Yes. All residential household recycling is to be collected from the wheeled carts. The collection contractor will make the necessary adjustments to collect recycling from wheeled carts along narrow roads and alleys with limited access.

### **What do I put in the new household recycling wheeled cart?**

The wheeled recycling cart is for clean recyclable materials only. There is an in-mold label on the top of the cart that shows what can and cannot go into the cart. Recyclables are items such as paper, newspapers, magazines, aluminum, tin cans, glass, and plastics #1 - #7.

For a complete list of acceptable recyclable items, please visit Republic Service's website at [www.republicservices.com/site/oviedo-fl](http://www.republicservices.com/site/oviedo-fl) or the City of Oviedo's website at [www.cityofoviedo.net](http://www.cityofoviedo.net) or call Republic Services at (407) 293-8000.

### **Should recyclables be bagged before they are placed in the cart?**

Do not place your recyclables in bags. Place items individually into the recycling cart.

**DO NOT** place the following items into your cart: hot ashes or coals, household hazardous waste and medical waste, paint, aerosol cans, aluminum foil, batteries, diapers, light bulbs, mirrors or ceramics, sanitary products, scrap metal, Styrofoam or paper to-go containers, tissue, paper towels or napkins, or any yard waste such as bagged or loose grass, leaves or small branches.

Do not overfill the wheeled cart. The lid must remain closed to allow for automated collection and to prevent littering.

### **May I continue to use my old recycling bins?**

You may keep your old recycling bins to enhance recycling within your home or recycle them in the new cart. However, only place the new recycling cart at the curb.

### **What does the City logo stamped on the cart mean?**

The carts assigned to your address belong to the City. The City logo identifies the cart as belonging to the City. The City logo also helps to identify City carts that get moved outside the City limits.

### **What does the serial number stamped on the cart mean?**

Each address has a cart “assigned” by the serial number stamped on it. This helps residents keep up with their cart and helps the City locate lost carts and return them to their proper address.

### **What do the arrows stamped on the cart mean?**

The arrows on the wheeled cart show the proper orientation of the cart towards the street for placement at the curb for automated collection.

The proper orientation of the cart is essential for automated collection and minimizing blowing materials that fall outside the hopper. **The arrows should point toward the street.**

### **What happens if my family moves?**

Remember, each household recycling wheeled cart is registered by its serial number to a specific address. If you move, the cart will remain at your old address and you can make arrangements to receive a cart at your new address.

### **What if the cart is damaged or stolen?**

The household recycling wheeled cart is the property of the City of Oviedo and must not be painted, abused, mutilated, altered, modified, or moved from its assigned address.

- ❖ Republic is responsible for reasonable repair of carts. Call Republic Services at (407) 293-8000 to report damage and request cart service.
- ❖ A stolen cart must be reported to the Oviedo Police Department at (407) 971-5700. To replace a cart, the resident shall contact the Public Works Department at (407) 971-5644 for further information.
- ❖ Exception: Any cart maliciously destroyed by hot ashes or coals, for example, shall be the responsibility of the customer.

### **What size recycling carts are available?**

The standard is each household will receive one (1) 95-gallon wheeled recycling cart. This size cart should provide adequate capacity for the average household. For current customers with a 64-gallon cart, these customers will receive a 64-gallon wheeled recycling cart. In addition, a small number of residences with hardships may receive a 64-gallon wheeled recycling cart, but the standard is the 95-gallon cart.

### **How do I dispose of my household recyclables if I live at an apartment complex?**

Residents who reside at an apartment complex may dispose their recyclables at City Hall, 400 Alexandria Blvd., by placing them in the public recycling carts located in the parking lot on the west side of City Hall.

Recyclables are items such as paper, newspapers, magazines, aluminum, tin cans, glass, and plastics #1 - #7. For complete list acceptable recyclable items, please visit Republic Service's website at [www.republicservices.com/site/oviedo-fl](http://www.republicservices.com/site/oviedo-fl) or the City of Oviedo's website at [www.cityofoviedo.net](http://www.cityofoviedo.net) or call Republic Services at (407) 293-8000.

### **What is yard waste?**

Yard waste is defined as vegetative matter resulting from lawn maintenance, including accumulation of lawn, grass, shrubbery cuttings or clippings, dry leaf raking, small tree branches (which shall not exceed 4 feet in length and 50 pounds), palm fronds (whole), bushes or shrubs, green leaf cuttings, fruits, or other matter usually created in the care of lawns and yards.

### **What are the requirements for disposal of yard waste?**

Yard waste such as shrubbery pruning, pine straw, grass clippings, and leaves are to be

containerized in disposable containers such as biodegradable or plastic bags and/or placed in a separate garbage container for collection. Non-containerized yard waste will be collected provided that it is tied and bundled, does not exceed (4) feet in length (except palm fronds), or (4) inches in radius, and must not exceed (50) pounds in weight for any piece or segment. Yard trash is limited to (8) cubic yards every two months. Residents may request one bulk yard waste pick-up per year under above conditions.

### **How do I dispose of a large item, such as a refrigerator, couch, etc.?**

Republic Services may be contacted at (407) 293-8000 to make arrangements for pick-up. Republic Services will pick-up white goods at no charge within (3) business days of notification. After (2) collections of white goods at a single residence during a 30-day period, there will be a charge of \$10.00 per item.

### **How do I report a missed garbage, recycling, or white goods pick-up?**

Republic Services may be contacted at (407) 293-8000 to report a missed pick-up.

### **What if my collection day falls on a holiday?**

Republic Services will not provide collection services on Thanksgiving Day, Christmas Day, and New Year's Day holidays in recognition of those holidays. However, **SERVICE FOR THOSE DAYS WILL BE MADE UP THAT WEEK.** For residents whose service day is effected by one or more of these holidays, Republic Services will collect garbage on the Yard Waste Day for those customers. In other words, if Christmas Day falls on Thursday, which is your normal garbage service day, Republic Services will pick up your garbage on Friday.

Republic Services will provide holiday service schedule notification in the **Orlando Sentinel** and **Seminole Chronicle** during the week of **Thanksgiving, Christmas, and New Year's**. Information may also be found regarding holiday schedules at Republic Service's website [www.republicservices.com/site/oviedo-fl](http://www.republicservices.com/site/oviedo-fl) or the City of Oviedo's website at [www.cityofoviedo.net](http://www.cityofoviedo.net).

### **What about on-street parking on collection days?**

If at all possible, do not park any vehicle at the curb on collection day. At a minimum, remember to position your household recycling wheeled cart in such a manner that there are three (3) feet of unobstructed space on all sides. If a car or anything else is blocking safe access to your recycling cart, the scheduled collection cannot occur. It will be collected on your next regularly scheduled pick-up day.

### **What are construction materials and how do I dispose of them?**

Construction materials include, but are not limited to, steel, glass, brick, concrete, asphalt material, pipe, gypsum wall board, and lumber from the construction and destruction of structures that are a part of a construction or demolition project or from the renovation of a structure, including such debris from construction of structures at a site remove from the construction or demolition site. Mixing of construction and demolition debris with other types of solid waste will cause it to be classified as other than construction and demolition debris.

Each resident is responsible for the disposal of construction materials. Construction materials may need to be taken to the Seminole County Landfill in Geneva, FL. Republic Services may be contacted at (407) 293-8000 to arrange for pick-up of construction materials or one of the other commercial haulers. They will charge a fee for this service. Please see the City of

Oviedo's website at [www.cityofoviedo.net](http://www.cityofoviedo.net) for a list of approved City franchisees.

### **How do I dispose of household hazardous waste such as paint and motor oil?**

Disposal of Household Hazardous Waste (HHW) is **FREE OF CHARGE** for the residential households of Seminole County for many common substances found in the home. HHW items are not picked up at curbside and require special handling and disposal. For a complete list of HHW, please call Seminole County at (407) 665-2260 or visit Seminole County's website at <http://www.seminolecountyfl.gov/envsrvs/solidwaste/ctransfer.aspx?ref=>

HHW is accepted **FREE OF CHARGE** at all times during regular business hours at the Central Transfer Station. The Central Transfer Station is open Monday through Saturday from 7:30 a.m. to 5:30 p.m., except certain holidays. Residents with large quantities of HHW are requested to please contact the Central Transfer Station at (407) 665-2260 in advance of delivering your materials to the collection center.

### **How do I recycle batteries and florescent bulbs?**

There are several local businesses that receive old batteries and florescent bulbs for recycling. Residents are encouraged to seek these businesses out to for one stop purchase of new produces and offer exchange/recycling options like spent products. For example, Interstate Batteries recycles sells most batteries and recycled all of their products, Likewise, Home Depot and Lowes sell new florescent bulbs and provide recycling options for spent bulbs.