



## CITY OF OVIEDO FLORIDA

400 ALEXANDRIA BLVD • OVIEDO, FLORIDA 32765

407-971-5555 • [WWW.CITYOFOVIEDO.NET](http://WWW.CITYOFOVIEDO.NET)

Dear Utility Customer,

The City of Oviedo is installing “*green technology*” radio read water meters in your area. Crews from Siemens have been contracted to work with City staff to expedite the upgrading of approximately 8,000 meters to this new technology. All contract installers will have identification and credentials outlining their role.

The new meters will have digital displays, instead of dials, and will use secure radio frequency transmissions. Instead of walking door-to-door, customer water usage information will be obtained by driving near a home in a vehicle equipped with a special radio receiver and computer.

This wireless technology pays for itself with increased efficiencies; improving meter reading accuracy and reducing utility usage of vehicles, fuel and time to read meters.

In the meter installation process you may experience a temporary service interruption, air in the service line and/or some temporary sediment in the water system. These are normal occurrences that can happen when a new meter is installed. If this occurs simply run your faucets to clear air or discoloration for a couple of minutes.

**The City of Oviedo wishes to assure you that the water quality and safety of your drinking water will not be compromised during the meter change out.**

If you have water problems that do not clear, a built-in Fire Sprinkler System or just have questions about this change, please call the City of Oviedo Utility Division at 407-971-5692.

Thank you for your cooperation.

