



# CITY OF OVIEDO, FL 2011

## Benchmark Report

## CONTENTS

Understanding the Benchmark Comparisons .....	1
Comparison Data .....	1
Putting Evaluations onto the 100-point Scale .....	2
Interpreting the Results .....	3
National Benchmark Comparisons.....	4
Jurisdictions Included in National Benchmark Comparisons .....	12
Populations 25,000 to 40,000 Benchmark Comparisons .....	17
Jurisdictions Included in Populations 25,000 to 40,000 Benchmark Comparisons.....	25

# UNDERSTANDING THE BENCHMARK COMPARISONS

## COMPARISON DATA

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The City of Oviedo chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (those with populations 25,000 to 40,000). A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the City of Oviedo Survey was included in NRC’s database and there were at least five jurisdictions in which the question was asked. For most questions compared to the entire dataset, there were more than 100 jurisdictions included in the benchmark comparison.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
<b>Region</b>	
West Coast <sup>1</sup>	16%
West <sup>2</sup>	21%
North Central West <sup>3</sup>	10%
North Central East <sup>4</sup>	13%
South Central <sup>5</sup>	7%
South <sup>6</sup>	25%
Northeast West <sup>7</sup>	2%
Northeast East <sup>8</sup>	4%
<b>Population</b>	
Less than 40,000	45%
40,000 to 74,999	20%
75,000 to 149,000	17%
150,000 or more	19%

<sup>1</sup> Alaska, Washington, Oregon, California, Hawaii

<sup>2</sup> Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

<sup>3</sup> North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

<sup>4</sup> Illinois, Indiana, Ohio, Michigan, Wisconsin

<sup>5</sup> Oklahoma, Texas, Louisiana, Arkansas

<sup>6</sup> West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

<sup>7</sup> New York, Pennsylvania, New Jersey

<sup>8</sup> Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

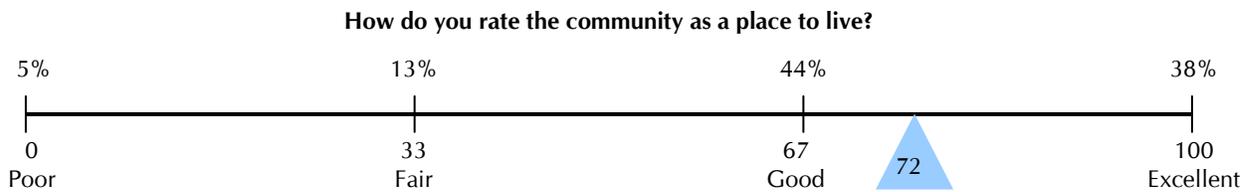
## PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	= 36 ÷ (100-5) =	38%	100	= 38% x 100 =	38
Good	42%	= 42 ÷ (100-5) =	44%	67	= 44% x 67 =	30
Fair	12%	= 12 ÷ (100-5) =	13%	33	= 13% x 33 =	4
Poor	5%	= 5 ÷ (100-5) =	5%	0	= 5% x 0 =	0
Don’t know	5%		–			
Total	100%		100%			72



## INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The fourth column shows the comparison of your jurisdiction's average rating (column one) to the benchmark.

Where comparisons for quality ratings were available, the City of Oviedo's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the City of Oviedo's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level, as well as for populations from 25,000 to 40,000.

## NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Oviedo	78	47	356	Much above
Your neighborhood as place to live	78	32	252	Much above
Oviedo as a place to live	84	30	308	Much above
Recommend living in Oviedo to someone who asks	88	16	155	Much above
Remain in Oviedo for the next five years	88	4	155	Much above

Community Transportation Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Oviedo	56	107	242	Similar
Ease of bus travel in Oviedo	42	102	177	Similar
Ease of bicycle travel in Oviedo	62	32	238	Much above
Ease of walking in Oviedo	66	42	241	Much above
Availability of paths and walking trails	70	22	157	Much above
Traffic flow on major streets	46	87	204	Similar

Frequency of Bus Use Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Oviedo	4	141	147	Much less

Drive Alone Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	78	66	143	More

Transportation and Parking Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	57	48	352	Much above
Street cleaning	67	24	252	Much above
Street lighting	61	37	268	Much above
Sidewalk maintenance	64	15	230	Much above
Bus or transit services	44	135	194	Below
Amount of public parking	54	36	179	Much above

Housing Characteristics Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	59	13	261	Much above
Variety of housing options	65	13	145	Much above

Housing Costs Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	38	66	151	Similar

Built Environment Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Oviedo	57	69	223	Above
Overall appearance of Oviedo	67	80	277	Much above

Population Growth Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	41	116	210	Similar

Nuisance Problems Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	4	167	212	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	53	42	252	Much above
Code enforcement (weeds, abandoned buildings, etc.)	52	79	300	Much above

Economic Sustainability and Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	29	179	251	Below
Shopping opportunities	40	184	248	Much below
Oviedo as a place to work	55	116	265	Similar
Overall quality of business and service establishments in Oviedo	54	91	142	Similar

Economic Development Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	43	136	243	Similar

Job and Retail Growth Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	68	20	209	Much more
Jobs growth seen as too slow	88	41	212	Much more

Personal Economic Future Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	21	46	205	Above

Community and Personal Public Safety Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	94	31	271	Much above
In your neighborhood after dark	81	50	267	Much above
In Oviedo's downtown area during the day	90	65	235	Much above
In Oviedo's downtown area after dark	70	79	244	Much above
Violent crime (e.g., rape, assault, robbery)	85	34	243	Much above
Property crimes (e.g., burglary, theft)	73	35	243	Much above
Environmental hazards, including toxic waste	86	14	152	Much above

Crime Victimization and Reporting Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	6	201	210	Much less
Reported crimes	83	58	208	More

Public Safety Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	77	30	339	Much above
Fire services	86	12	285	Much above
Ambulance or emergency medical services	86	12	281	Much above
Crime prevention	73	17	271	Much above
Fire prevention and education	76	10	221	Much above
Traffic enforcement	66	24	294	Much above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69	6	170	Much above

Contact with Police and Fire Departments Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with the City of Oviedo Police Department	36	17	28	Similar
Overall impression of most recent contact with the City of Oviedo Police Department	81	2	39	Much above
Had contact with the City of Oviedo Fire Department	20	6	23	More
Overall impression of most recent contact with the City of Oviedo Fire Department	91	3	29	Much above

Community Environment Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Oviedo	73	29	155	Much above
Quality of overall natural environment in Oviedo	71	33	153	Much above
Preservation of natural areas such as open space, farmlands and greenbelts	64	22	156	Much above
Air quality	70	37	195	Much above

Frequency of Recycling Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	91	49	197	Much more

Utility Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sewer services	68	42	241	Much above
Drinking water	60	107	241	Similar
Storm drainage	68	6	284	Much above
Yard waste pick-up	74	18	201	Much above
Recycling	75	38	275	Much above
Garbage collection	73	84	293	Above

Community Recreational Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	63	89	255	Much above

Participation in Parks and Recreation Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Oviedo recreation centers	58	80	171	Similar
Participated in a recreation program or activity	48	91	199	Similar
Visited a neighborhood park or City park	82	157	205	Less

Parks and Recreation Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	75	61	268	Much above
Recreation programs or classes	74	21	283	Much above
Recreation centers or facilities	76	8	228	Much above

Cultural and Educational Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	47	156	256	Below
Educational opportunities	71	27	209	Much above

Community Health and Wellness Access and Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	54	52	208	Much above
Availability of preventive health services	57	38	123	Above

Community Quality and Inclusiveness Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	70	22	257	Much above
Openness and acceptance of the community toward people of diverse backgrounds	69	13	226	Much above
Availability of affordable quality child care	65	1	2	Much above
Oviedo as a place to raise kids	83	25	299	Much above
Oviedo as a place to retire	67	57	284	Much above

Services Provided for Population Subgroups Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	49	211	259	Much below
Services to youth	64	38	236	Much above
Services to low income people	52	33	206	Much above

Civic Engagement Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	60	52	146	Similar
Opportunities to volunteer	59	107	149	Below

Participation in Civic Engagement Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	22	159	205	Less
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	24	152	165	Much less
Volunteered your time to some group or activity in Oviedo	37	151	208	Much less
Participated in a club or civic group in Oviedo	20	108	122	Much less
Provided help to a friend or neighbor	96	21	122	Similar

Voter Behavior Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	90	34	215	Much more
Voted in last general election	81	60	214	Much more

Use of Information Sources Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Oviedo Newsletter	88	49	148	Much more
Visited the City of Oviedo Web site	83	2	143	Much more

Local Government Media Services and Information Dissemination Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public information services	60	97	246	Similar

Social Engagement Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	58	63	147	Similar

Contact with Immediate Neighbors Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	55	33	138	More

Public Trust Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Oviedo	59	39	317	Much above
The overall direction that Oviedo is taking	58	47	268	Much above
Job Oviedo government does at welcoming citizen involvement	55	41	280	Much above
Overall image or reputation of Oviedo	76	32	250	Much above

Services Provided by Local, State and Federal Governments Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Oviedo	71	35	343	Much above
Services provided by the Federal Government	39	142	221	Similar
Services provided by the State Government	40	158	223	Similar
Services provided by Seminole County Government	58	12	130	Much above

Contact with City Employees Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	52	159	241	Less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	79	11	278	Much above
Responsiveness	78	10	272	Much above
Courteousness	79	22	226	Much above
Overall impression	77	14	310	Much above

## JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK .....	4,036	Newport Beach, CA .....	70,032
Auburn, AL.....	42,987	Palm Springs, CA .....	42,807
Gulf Shores, AL .....	5,044	Palo Alto, CA .....	58,598
Tuskegee, AL.....	11,846	Poway, CA .....	48,044
Fayetteville, AR .....	58,047	Rancho Cordova, CA .....	55,060
Little Rock, AR .....	183,133	Richmond, CA .....	99,216
Avondale, AZ .....	35,883	San Francisco, CA .....	776,733
Casa Grande, AZ.....	25,224	San Luis Obispo County, CA.....	247,900
Chandler, AZ.....	176,581	San Mateo, CA .....	92,482
Cococino County, AZ.....	116,320	San Rafael, CA .....	56,063
Dewey-Humboldt, AZ.....	6,295	Santa Monica, CA .....	84,084
Flagstaff, AZ .....	52,894	South Lake Tahoe, CA.....	23,609
Florence, AZ .....	17,054	Stockton, CA.....	243,771
Gilbert, AZ .....	109,697	Sunnyvale, CA .....	131,760
Green Valley, AZ .....	17,283	Temecula, CA .....	57,716
Kingman, AZ .....	20,069	Visalia, CA.....	91,565
Marana, AZ .....	13,556	Walnut Creek, CA.....	64,296
Mesa, AZ.....	396,375	Calgary, Canada.....	878,866
Peoria, AZ .....	108,364	District of Saanich,Victoria, Canada .....	103,654
Phoenix, AZ .....	1,321,045	Edmonton, Canada.....	666,104
Pinal County, AZ.....	179,727	Guelph, Ontario, Canada.....	114,943
Prescott Valley, AZ.....	25,535	Kamloops, Canada .....	77,281
Queen Creek, AZ .....	4,316	Kelowna, Canada .....	96,288
Scottsdale, AZ .....	202,705	Oakville, Canada .....	144,738
Sedona, AZ .....	10,192	Thunder Bay, Canada.....	109,016
Surprise, AZ .....	30,848	Victoria, Canada .....	78,057
Tempe, AZ .....	158,625	Whitehorse, Canada.....	19,058
Yuma, AZ.....	77,515	Winnipeg, Canada .....	619,544
Yuma County, AZ.....	160,026	Yellowknife, Canada.....	16,541
Benicia, CA .....	26,865	Adams County, CO.....	363,857
Brea, CA.....	35,410	Arapahoe County, CO.....	487,967
Brisbane, CA .....	3,597	Archuleta County, CO.....	9,898
Burlingame, CA.....	28,158	Arvada, CO.....	102,153
Carlsbad, CA .....	78,247	Aspen, CO .....	5,914
Chula Vista, CA.....	173,556	Aurora, CO .....	276,393
Concord, CA .....	121,780	Boulder, CO .....	94,673
Davis, CA.....	60,308	Boulder County, CO .....	291,288
Del Mar, CA.....	4,389	Breckenridge, CO .....	2,408
Dublin, CA.....	29,973	Broomfield, CO .....	38,272
El Cerrito, CA .....	23,171	Centennial, CO .....	103,000
Elk Grove, CA .....	59,984	Clear Creek County, CO .....	9,322
Galt, CA .....	19,472	Colorado Springs, CO .....	360,890
La Mesa, CA .....	54,749	Craig, CO.....	9,189
Laguna Beach, CA .....	23,727	Crested Butte, CO .....	1,529
Livermore, CA .....	73,345	Denver, CO .....	554,636
Lodi, CA.....	56,999	Douglas County, CO.....	175,766
Long Beach, CA.....	461,522	Durango, CO .....	13,922
Lynwood, CA .....	69,845	Eagle County, CO .....	41,659
Menlo Park, CA.....	30,785	Edgewater, CO.....	5,445
Mission Viejo, CA .....	93,102	El Paso County, CO.....	516,929
Mountain View, CA.....	70,708	Englewood, CO .....	31,727

Estes Park, CO.....	5,413	Hillsborough County, FL.....	998,948
Fort Collins, CO.....	118,652	Jupiter, FL.....	39,328
Frisco, CO.....	2,443	Kissimmee, FL.....	47,814
Fruita, CO.....	6,478	Lee County, FL.....	454,918
Georgetown, CO.....	1,088	Martin County, FL.....	126,731
Gilpin County, CO.....	4,757	Miami Beach, FL.....	87,933
Golden, CO.....	17,159	North Palm Beach, FL.....	12,064
Grand County, CO.....	12,442	Oakland Park, FL.....	30,966
Greenwood Village, CO.....	11,035	Ocala, FL.....	45,943
Gunnison County, CO.....	13,956	Oldsmar, FL.....	11,910
Highlands Ranch, CO.....	70,931	Palm Bay, FL.....	79,413
Hot Sulphur Springs, CO.....	521	Palm Beach County, FL.....	1,131,184
Jackson County, CO.....	1,577	Palm Beach Gardens, FL.....	35,058
Jefferson County, CO.....	527,056	Palm Coast, FL.....	32,732
Lafayette, CO.....	23,197	Panama City, FL.....	36,417
Lakewood, CO.....	144,126	Pasco County, FL.....	344,765
Lone Tree, CO.....	4,873	Pinellas County, FL.....	921,482
Longmont, CO.....	71,093	Pinellas Park, FL.....	45,658
Louisville, CO.....	18,937	Port Orange, FL.....	45,823
Loveland, CO.....	50,608	Port St. Lucie, FL.....	88,769
Mesa County, CO.....	116,255	Sanford, FL.....	38,291
Montrose, CO.....	12,344	Sarasota, FL.....	52,715
Northglenn, CO.....	31,575	Seminole, FL.....	10,890
Park County, CO.....	14,523	South Daytona, FL.....	13,177
Parker, CO.....	23,558	St. Cloud, FL.....	20,074
Pitkin County, CO.....	14,872	Tallahassee, FL.....	150,624
Salida, CO.....	5,504	Titusville, FL.....	40,670
Steamboat Springs, CO.....	9,815	Volusia County, FL.....	443,343
Sterling, CO.....	11,360	Walton County, FL.....	40,601
Summit County, CO.....	23,548	Winter Garden, FL.....	14,351
Teller County, CO.....	20,555	Winter Park, FL.....	24,090
Thornton, CO.....	82,384	Albany, GA.....	76,939
Westminster, CO.....	100,940	Alpharetta, GA.....	34,854
Wheat Ridge, CO.....	32,913	Cartersville, GA.....	15,925
Coventry, CT.....	11,504	Conyers, GA.....	10,689
Hartford, CT.....	121,578	Decatur, GA.....	18,147
Windsor, CT.....	28,237	Milton, GA.....	30,180
Dover, DE.....	32,135	Roswell, GA.....	79,334
Belleair Beach, FL.....	1,751	Sandy Springs, GA.....	85,781
Brevard County, FL.....	476,230	Savannah, GA.....	131,510
Cape Coral, FL.....	102,286	Smyrna, GA.....	40,999
Charlotte County, FL.....	141,627	Snellville, GA.....	15,351
Clearwater, FL.....	108,787	Suwanee, GA.....	8,725
Collier County, FL.....	251,377	Valdosta, GA.....	43,724
Cooper City, FL.....	27,939	Honolulu, HI.....	876,156
Coral Springs, FL.....	117,549	Ames, IA.....	50,731
Dania Beach, FL.....	20,061	Ankeny, IA.....	27,117
Daytona Beach, FL.....	64,112	Bettendorf, IA.....	31,275
Delray Beach, FL.....	60,020	Cedar Falls, IA.....	36,145
Destin, FL.....	11,119	Davenport, IA.....	98,359
Escambia County, FL.....	294,410	Des Moines, IA.....	198,682
Eustis, FL.....	15,106	Indianola, IA.....	12,998
Gainesville, FL.....	95,447	Muscatine, IA.....	22,697

Urbandale, IA.....	29,072	Needham, MA .....	28,911
Boise, ID .....	185,787	Shrewsbury, MA .....	31,640
Moscow, ID .....	21,291	Worcester, MA.....	172,648
Post Falls, ID .....	17,247	Baltimore County, MD .....	754,292
Twin Falls, ID.....	34,469	Gaithersburg, MD .....	52,613
Batavia, IL .....	23,866	La Plata, MD .....	6,551
Bloomington, IL.....	64,808	Montgomery County, MD .....	873,341
Centralia, IL.....	14,136	Ocean City, MD.....	7,173
Collinsville, IL .....	24,707	Prince George's County, MD .....	801,515
Crystal Lake, IL.....	38,000	Rockville, MD.....	47,388
DeKalb, IL .....	39,018	Takoma Park, MD .....	17,299
Elmhurst, IL .....	42,762	Saco, ME.....	16,822
Evanston, IL .....	74,239	Ann Arbor, MI.....	114,024
Freeport, IL.....	26,443	Battle Creek, MI .....	53,364
Gurnee, IL .....	28,834	Delhi Township, MI .....	22,569
Highland Park, IL.....	31,365	Escanaba, MI.....	13,140
Lincolnwood, IL .....	12,359	Flushing, MI.....	8,348
Naperville, IL .....	128,358	Gladstone, MI .....	5,032
Normal, IL .....	45,386	Howell, MI .....	9,232
Oak Park, IL .....	39,803	Jackson County, MI .....	158,422
O'Fallon, IL .....	21,910	Kalamazoo County, MI .....	238,603
Palatine, IL .....	65,479	Meridian Charter Township, MI .....	38,987
Park Ridge, IL.....	37,775	Novi, MI .....	47,386
Peoria County, IL.....	183,433	Oakland Township, MI .....	13,071
Riverside, IL .....	8,895	Ottawa County, MI .....	238,314
Sherman, IL .....	2,871	Petoskey, MI .....	6,080
Shorewood, IL.....	7,686	Rochester, MI.....	10,467
Skokie, IL .....	63,348	Sault Sainte Marie, MI .....	16,542
Sugar Grove, IL .....	3,909	South Haven, MI.....	5,021
Wilmington, IL .....	5,134	Village of Howard City, MI .....	1,585
Woodridge, IL .....	30,934	Blue Earth, MN .....	3,621
Fishers, IN .....	37,835	Carver County, MN.....	70,205
Munster, IN .....	21,511	Chanhassen, MN.....	20,321
Noblesville, IN.....	28,590	Dakota County, MN.....	355,904
Arkansas City, KS.....	11,963	Duluth, MN .....	86,918
Fairway, KS .....	3,952	Fridley, MN .....	27,449
Gardner, KS.....	9,396	Hutchinson, MN .....	13,080
Lawrence, KS.....	80,098	Maple Grove, MN.....	50,365
Merriam, KS .....	11,008	Mayer, MN .....	554
Mission, KS .....	9,727	Medina, MN .....	4,005
Olathe, KS.....	92,962	Minneapolis, MN.....	382,618
Overland Park, KS .....	149,080	Olmsted County, MN.....	124,277
Roeland Park, KS.....	6,817	Scott County, MN .....	89,498
Salina, KS .....	45,679	St. Louis County, MN.....	200,528
Wichita, KS .....	344,284	Washington County, MN .....	201,130
Bowling Green, KY.....	49,296	Woodbury, MN .....	46,463
Daviess County, KY.....	91,545	Blue Springs, MO.....	48,080
New Orleans, LA.....	484,674	Branson, MO .....	6,050
Andover, MA.....	31,247	Clay County, MO.....	184,006
Barnstable, MA.....	47,821	Clayton, MO.....	12,825
Bedford, MA.....	12,595	Ellisville, MO .....	9,104
Burlington, MA.....	22,876	Joplin, MO.....	45,504
Cambridge, MA.....	101,355	Lee's Summit, MO .....	70,700

Liberty, MO.....	26,232	Oklahoma City, OK .....	506,132
Maryland Heights, MO.....	25,756	Stillwater, OK.....	39,065
Maryville, MO.....	10,581	Albany, OR .....	40,852
Platte City, MO .....	3,866	Ashland, OR .....	19,522
Raymore, MO .....	11,146	Bend, OR.....	52,029
Richmond Heights, MO .....	9,602	Corvallis, OR .....	49,322
Starkville, MS .....	21,869	Eugene, OR.....	137,893
Billings, MT.....	89,847	Hermiston, OR.....	13,154
Bozeman, MT.....	27,509	Jackson County, OR.....	181,269
Missoula, MT .....	57,053	Keizer, OR.....	32,203
Asheville, NC.....	68,889	Lane County, OR .....	322,959
Cary, NC .....	94,536	McMinnville, OR .....	26,499
Charlotte, NC.....	540,828	Multnomah County, OR.....	660,486
Concord, NC.....	55,977	Portland, OR.....	529,121
Davidson, NC .....	7,139	Tualatin, OR .....	22,791
High Point, NC.....	85,839	Borough of Ebensburg, PA .....	3,091
Kannapolis, NC .....	36,910	Cranberry Township, PA .....	23,625
Mecklenburg County, NC.....	695,454	Cumberland County, PA .....	213,674
Mooresville, NC.....	18,823	Kutztown Borough, PA.....	5,067
Winston-Salem, NC.....	185,776	Lower Providence Township, PA .....	22,390
Wahpeton, ND.....	8,586	Peters Township, PA .....	17,556
Cedar Creek, NE.....	396	Philadelphia, PA .....	1,517,550
Grand Island, NE .....	42,940	State College, PA.....	38,420
La Vista, NE.....	11,699	Upper Merion Township, PA .....	28,863
Dover, NH .....	26,884	East Providence, RI.....	48,688
Lebanon, NH .....	12,568	Newport, RI .....	26,475
Lyme, NH .....	1,679	Rock Hill, SC .....	49,765
Alamogordo, NM .....	35,582	Rapid City, SD .....	59,607
Albuquerque, NM .....	448,607	Sioux Falls, SD.....	123,975
Bloomfield, NM .....	6,417	Johnson City, TN.....	55,469
Farmington, NM.....	37,844	Nashville, TN.....	545,524
Rio Rancho, NM .....	51,765	Oak Ridge, TN .....	27,387
San Juan County, NM.....	113,801	White House, TN.....	7,220
Carson City, NV .....	52,457	Arlington, TX .....	332,969
Henderson, NV .....	175,381	Austin, TX .....	656,562
North Las Vegas, NV .....	115,488	Benbrook, TX.....	20,208
Reno, NV .....	180,480	Bryan, TX.....	65,660
Washoe County, NV .....	339,486	Corpus Christi, TX.....	277,454
Beekman, NY .....	11,452	Dallas, TX .....	1,188,580
Canandaigua, NY .....	11,264	Denton, TX .....	80,537
New York City, NY.....	8,008,278	Duncanville, TX .....	36,081
Blue Ash, OH.....	12,513	El Paso, TX.....	563,662
Delaware, OH.....	25,243	Flower Mound, TX .....	50,702
Dublin, OH.....	31,392	Fort Worth, TX .....	534,694
Kettering, OH.....	57,502	Georgetown, TX.....	28,339
Lebanon, OH .....	16,962	Grand Prairie, TX .....	127,427
Orange Village, OH .....	3,236	Houston, TX.....	1,953,631
Sandusky, OH .....	27,844	Hurst, TX .....	36,273
Springboro, OH.....	12,380	Hutto, TX .....	1,250
Sylvania Township, OH .....	44,253	Irving, TX .....	191,615
Upper Arlington, OH .....	33,686	League City, TX.....	45,444
Broken Arrow, OK.....	74,839	McAllen, TX.....	106,414
Edmond, OK .....	68,315	Pasadena, TX .....	141,674

Plano, TX .....	222,030	Williamsburg, VA.....	11,998
Round Rock, TX .....	61,136	Chittenden County, VT .....	146,571
Rowlett, TX .....	44,503	Montpelier, VT.....	8,035
San Marcos, TX .....	34,733	Auburn, WA .....	40,314
Shenandoah, TX .....	1,503	Bellevue, WA.....	109,569
Southlake, TX.....	21,519	Bellingham, WA.....	67,171
Sugar Land, TX.....	63,328	Clark County, WA.....	345,238
Temple, TX.....	54,514	Federal Way, WA.....	83,259
Tomball, TX .....	9,089	Gig Harbor, WA.....	6,465
Farmington, UT .....	12,081	Hoquiam, WA.....	9,097
Riverdale, UT .....	7,656	Kirkland, WA .....	45,054
Salt Lake City, UT.....	181,746	Kitsap County, WA.....	231,969
Sandy City, UT.....	88,418	Lynnwood, WA.....	33,847
Saratoga Springs, UT .....	1,003	Mountlake Terrace, WA .....	20,362
Springville, UT .....	20,424	Olympia, WA.....	42,514
Washington City, UT.....	8,186	Pasco, WA .....	32,066
Albemarle County, VA .....	79,236	Redmond, WA .....	45,256
Arlington County, VA.....	189,453	Renton, WA .....	50,052
Blacksburg, VA.....	39,573	Snoqualmie, WA.....	1,631
Botetourt County, VA .....	30,496	Spokane Valley, WA .....	75,203
Chesapeake, VA .....	199,184	Tacoma, WA.....	193,556
Chesterfield County, VA.....	259,903	Vancouver, WA .....	143,560
Fredericksburg, VA.....	19,279	Columbus, WI.....	4,479
Hampton, VA.....	146,437	De Pere, WI .....	20,559
Hanover County, VA.....	86,320	Eau Claire, WI.....	61,704
Hopewell, VA .....	22,354	Merrill, WI .....	10,146
James City County, VA .....	48,102	Racine, WI.....	81,855
Lexington, VA .....	6,867	Suamico, WI .....	8,686
Lynchburg, VA .....	65,269	Wausau, WI.....	38,426
Newport News, VA.....	180,150	Morgantown, WV .....	26,809
Prince William County, VA .....	280,813	Cheyenne, WY.....	53,011
Radford, VA .....	15,859	Gillette, WY.....	19,646
Roanoke, VA .....	94,911	Laramie, WY.....	27,204
Stafford County, VA.....	92,446	Teton County, WY .....	18,251
Virginia Beach, VA.....	425,257		

## POPULATIONS 25,000 TO 40,000 BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Oviedo	78	11	60	Much above
Your neighborhood as place to live	78	11	47	Much above
Oviedo as a place to live	84	11	51	Much above
Recommend living in Oviedo to someone who asks	88	7	30	Much above
Remain in Oviedo for the next five years	88	2	30	Much above

Community Transportation Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Oviedo	56	21	44	Similar
Ease of bus travel in Oviedo	42	22	31	Below
Ease of bicycle travel in Oviedo	62	11	43	Much above
Ease of walking in Oviedo	66	15	46	Much above
Availability of paths and walking trails	70	6	30	Much above
Traffic flow on major streets	46	17	31	Similar

Frequency of Bus Use Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Oviedo	4	30	31	Much less

Drive Alone Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	78	15	29	More

Transportation and Parking Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	57	12	62	Much above
Street cleaning	67	9	54	Much above
Street lighting	61	11	50	Much above
Sidewalk maintenance	64	7	45	Much above
Bus or transit services	44	28	37	Much below
Amount of public parking	54	10	40	Much above

Housing Characteristics Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	59	6	44	Much above
Variety of housing options	65	6	29	Much above

Housing Costs Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	38	14	30	Similar

Built Environment Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Oviedo	57	16	42	Similar
Overall appearance of Oviedo	67	25	51	Above

Population Growth Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	41	24	42	Similar

Nuisance Problems Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	4	25	43	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	53	14	50	Much above
Code enforcement (weeds, abandoned buildings, etc.)	52	18	50	Above

Economic Sustainability and Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	29	35	44	Much below
Shopping opportunities	40	39	45	Much below
Oviedo as a place to work	55	24	48	Similar
Overall quality of business and service establishments in Oviedo	54	24	30	Much below

Economic Development Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	43	32	47	Below

Job and Retail Growth Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	68	3	42	Much more
Jobs growth seen as too slow	88	6	42	Much more

Personal Economic Future Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	21	12	42	Similar

Community and Personal Public Safety Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	94	11	47	Above
In your neighborhood after dark	81	13	45	Much above
In Oviedo's downtown area during the day	90	18	45	Above
In Oviedo's downtown area after dark	70	19	45	Above
Violent crime (e.g., rape, assault, robbery)	85	11	44	Much above
Property crimes (e.g., burglary, theft)	73	10	44	Much above
Environmental hazards, including toxic waste	86	7	30	Much above

Crime Victimization and Reporting Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	6	39	42	Much less
Reported crimes	83	9	42	Much more

Public Safety Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	77	9	58	Much above
Fire services	86	8	54	Much above
Ambulance or emergency medical services	86	7	51	Much above
Crime prevention	73	7	44	Much above
Fire prevention and education	76	8	41	Much above
Traffic enforcement	66	8	53	Much above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69	4	29	Much above

Contact with Police and Fire Departments Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with the City of Oviedo Police Department	36	3	7	Similar
Overall impression of most recent contact with the City of Oviedo Police Department	81	1	8	Much above
Had contact with the City of Oviedo Fire Department	20	2	6	More
Overall impression of most recent contact with the City of Oviedo Fire Department	91	2	6	Above

Community Environment Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Oviedo	73	13	31	Above
Quality of overall natural environment in Oviedo	71	9	29	Above
Preservation of natural areas such as open space, farmlands and greenbelts	64	5	31	Much above
Air quality	70	8	32	Much above

Frequency of Recycling Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	91	11	41	Much more

Utility Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sewer services	68	15	50	Above
Drinking water	60	26	46	Similar
Storm drainage	68	2	49	Much above
Yard waste pick-up	74	6	40	Much above
Recycling	75	11	53	Much above
Garbage collection	73	20	55	Similar

Community Recreational Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	63	14	43	Much above

Participation in Parks and Recreation Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Oviedo recreation centers	58	20	36	Similar
Participated in a recreation program or activity	48	21	42	Similar
Visited a neighborhood park or City park	82	36	42	Less

Parks and Recreation Services Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	75	18	48	Above
Recreation programs or classes	74	6	53	Much above
Recreation centers or facilities	76	3	45	Much above

Cultural and Educational Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	47	33	47	Below
Educational opportunities	71	11	39	Much above

Community Health and Wellness Access and Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	54	16	39	Above
Availability of preventive health services	57	13	24	Similar

Community Quality and Inclusiveness Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	70	7	47	Much above
Openness and acceptance of the community toward people of diverse backgrounds	69	3	43	Much above
Availability of affordable quality child care	65	1	38	Much above
Oviedo as a place to raise kids	83	10	53	Much above
Oviedo as a place to retire	67	9	51	Much above

Services Provided for Population Subgroups Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	49	44	47	Much below
Services to youth	64	16	49	Much above
Services to low income people	52	12	38	Above

Civic Engagement Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	60	16	29	Similar
Opportunities to volunteer	59	23	29	Below

Participation in Civic Engagement Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	22	29	40	Similar
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	24	29	33	Much less
Volunteered your time to some group or activity in Oviedo	37	33	42	Much less
Participated in a club or civic group in Oviedo	20	25	26	Much less
Provided help to a friend or neighbor	96	3	26	Similar

Voter Behavior Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	90	10	44	Much more
Voted in last general election	81	15	44	More

Use of Information Sources Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Oviedo Newsletter	88	10	32	Much more
Visited the City of Oviedo Web site	83	1	27	Much more

Local Government Media Services and Information Dissemination Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public information services	60	24	43	Similar

Social Engagement Opportunities Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	58	17	31	Similar

Contact with Immediate Neighbors Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	55	10	28	More

Public Trust Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Oviedo	59	11	54	Much above
The overall direction that Oviedo is taking	58	9	46	Much above
Job Oviedo government does at welcoming citizen involvement	55	9	50	Much above
Overall image or reputation of Oviedo	76	12	45	Much above

Services Provided by Local, State and Federal Governments Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Oviedo	71	11	51	Much above
Services provided by the Federal Government	39	32	44	Similar
Services provided by the State Government	40	33	44	Similar
Services provided by Seminole County Government	58	5	30	Much above

Contact with City Employees Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	52	27	43	Less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Oviedo average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	79	3	52	Much above
Responsiveness	78	4	51	Much above
Courteousness	79	7	44	Much above
Overall impression	77	5	54	Much above

## JURISDICTIONS INCLUDED IN POPULATIONS 25,000 TO 40,000 BENCHMARK COMPARISONS

Avondale, AZ.....	35,883	Fishers, IN.....	37,835
Casa Grande, AZ.....	25,224	Noblesville, IN.....	28,590
Prescott Valley, AZ.....	25,535	Andover, MA.....	31,247
Surprise, AZ.....	30,848	Needham, MA.....	28,911
Benicia, CA.....	26,865	Shrewsbury, MA.....	31,640
Brea, CA.....	35,410	Meridian Charter Township, MI.....	38,987
Burlingame, CA.....	28,158	Fridley, MN.....	27,449
Dublin, CA.....	29,973	Liberty, MO.....	26,232
Menlo Park, CA.....	30,785	Maryland Heights, MO.....	25,756
Broomfield, CO.....	38,272	Bozeman, MT.....	27,509
Englewood, CO.....	31,727	Kannapolis, NC.....	36,910
Northglenn, CO.....	31,575	Dover, NH.....	26,884
Wheat Ridge, CO.....	32,913	Alamogordo, NM.....	35,582
Windsor, CT.....	28,237	Farmington, NM.....	37,844
Dover, DE.....	32,135	Delaware, OH.....	25,243
Cooper City, FL.....	27,939	Dublin, OH.....	31,392
Jupiter, FL.....	39,328	Sandusky, OH.....	27,844
Oakland Park, FL.....	30,966	Upper Arlington, OH.....	33,686
Palm Beach Gardens, FL.....	35,058	Stillwater, OK.....	39,065
Palm Coast, FL.....	32,732	Keizer, OR.....	32,203
Panama City, FL.....	36,417	McMinnville, OR.....	26,499
Sanford, FL.....	38,291	State College, PA.....	38,420
Alpharetta, GA.....	34,854	Upper Merion Township, PA.....	28,863
Milton, GA.....	30,180	Newport, RI.....	26,475
Ankeny, IA.....	27,117	Oak Ridge, TN.....	27,387
Bettendorf, IA.....	31,275	Duncanville, TX.....	36,081
Cedar Falls, IA.....	36,145	Georgetown, TX.....	28,339
Urbandale, IA.....	29,072	Hurst, TX.....	36,273
Twin Falls, ID.....	34,469	San Marcos, TX.....	34,733
Crystal Lake, IL.....	38,000	Blacksburg, VA.....	39,573
DeKalb, IL.....	39,018	Botetourt County, VA.....	30,496
Freeport, IL.....	26,443	Lynnwood, WA.....	33,847
Gurnee, IL.....	28,834	Pasco, WA.....	32,066
Highland Park, IL.....	31,365	Wausau, WI.....	38,426
Oak Park, IL.....	39,803	Morgantown, WV.....	26,809
Park Ridge, IL.....	37,775	Laramie, WY.....	27,204
Woodridge, IL.....	30,934		