

Application Agreement for Utility Services

When sending in your completed application, please include a **color copy** of your Driver's License.

If you are **renting**, we will need a color copy of the Driver's License for **each adult** listed on your lease along with the signed lease (with ALL signatures).

If you have **purchased** the home, we will also need a copy of your Settlement Statement (with ALL signatures).

Once you have sent in these items. Please call 407-971-5535, to pay the required deposit.

24 HOURS NOTICE IS REQUIRED.

WE ONLY DO SERVICE WORK MONDAY-FRIDAY
(EXCEPT HOLIDAYS)

Completed forms can be submitted by:

Fax: 407-971-5806

E-mail: customercare@cityofoviedo.net

Mail: 320 Alexandria Blvd., Oviedo, Fl. 32765

Attn: Finance/Utility Billing

Drop Box at City Hall: 400 Alexandria Blvd. Oviedo, Fl. 32765

In Person: 320 Alexandria Blvd. Oviedo, Fl. 32765



Print Form

CITY OF OVIEDO
APPLICATION FOR UTILITY SERVICE AGREEMENT

Service Activation Date:
Name: Spouse Name:
Service Address:
Mailing Address (if different):
Home Phone: Work/Business/Cell Phone: E-mail:
Date of Birth: Social Security #: Drivers' License# & State:
Commercial: Residential: Owner: Tenant:

The undersigned ("APPLICANT") hereby requests approval of this application agreement of the City of Oviedo, Florida ("CITY") for utility service at the service address, hereinafter referred to as the "PROPERTY."

APPLICANT agrees to accept the services of the CITY'S utility system as soon as such services are available to the PROPERTY and will use such services continuously with regard to the PROPERTY. APPLICANT will observe and comply with all ordinances/resolutions/policies enacted by the CITY regulating the operation of the CITY'S utility systems. Additionally, APPLICANT agrees to pay promptly for all services when deemed due by the CITY and at the rates and charges of the CITY. Rates and charges on file with the CITY, are available to the public and subject to change with CITY council approval.

To minimize the risk of non-payment, advanced payment of a deposit is required for all applications of CITY utilities service. Residential customers receiving service through a 5/8-inch or 3/4-inch meter and all master metered residential dwelling units will be charged the same deposit per dwelling unit (minimum deposit) and residential customers receiving service through a larger meter will be charged a deposit base on the size of the meter serving the premise. Deposits for non-residential or commercial water and sewer service will be based on the level of service provided. Residential deposits will be held by the CITY for a minimum of 24 consecutive months. Deposits will be refunded to the applicant in the form of a utility bill credit provided that all payments are current and the customer's credit history is in good standing for the previous 12 consecutive months. An account in good standing is defined as one without late payments, returned checks and no service disconnections for non-payment. The CITY reserves the right to review accounts that currently do not have deposits to determine if an account is still in good standing. If it is determined that an account is not in good standing, an additional deposit may be required. Non-residential or commercial deposits will be held for the term of service. For customers served by the CITY'S Utility System that are located outside the CITY limits, a 25% surcharge shall be added to the inside-CITY deposit.

All service (including box, meter, material, and labor) shall be installed by the CITY at a cost to the PROPERTY owner of not less than the actual cost of providing the service and equipment. All materials and equipment shall remain the property of the CITY, and may be removed at any time at the option of the CITY when such action is determined necessary. Water installation includes tapping the applicable water main to access the CITY'S water supply. The applicant agrees to provide all necessary easements and property rights to the CITY.

Bills for services provided are due when rendered and delinquent if not paid within 10 days of the billing date. Delinquent accounts accrue a penalty of 10% of the delinquent amount after a period of 30 days from the bill date. Accounts delinquent for a period of 40 days from the bill date are subject to having service disconnected. Any service scheduled for disconnection due to non-payment is assessed a disconnection processing fee. If service is disconnected for non-payment it shall remain disconnected until all delinquents amounts, the disconnection processing fee (increased fees for after hours and on weekends), have been paid in full.

Requests to discontinue service must be made by the party whose name is on the account, identifying themselves by identification number, social security number or taxpayer ID, or make the request in writing. Upon termination of service and settlement of all outstanding amounts, any existing application/agreement will become void and any outstanding security deposit may be refunded. When utilities are discontinued at a premise identified as a tenant or rental property, the utility service shall be activated under an account for the owner of record according to the Seminole County Property Appraiser.

Whoever shall break the seal on, or otherwise tamper with a water meter or meter box or who shall cause or permit any person to tamper with, damage, or destroy any meter or equipment belonging to the CITY shall be in violation of CITY ordinances and subject to the code enforcement provisions of the City Code of Ordinances and all other legal remedies available to the CITY.

It is agreed that the CITY reserves the right to transgress on the described property for the purpose of installing, maintaining, repairing, or removing meters, boxes, lines, or any other CITY owned materials or equipment. Service provision is always subject to availability.

If any section, subsection, sentence, clause, phrase, or portion of this agreement is for any reason held invalid or unconstitutional by any court of competent jurisdiction, or by any other means whatsoever, such portion shall be deemed a separate, distinct, and independent provision and such holding shall not affect validity of the remaining portion thereof. The applicant hereby agrees to all laws, rules, regulations, codes, ordinances and policies enforced by the CITY from time-to-time. All construction shall be accomplished in accordance with applicable building codes. The applicant shall have no ownership interest in any CITY system.

This agreement shall take effect immediately upon execution by all involved parties and shall supersede any and all former agreements related to this PROPERTY.

Customer Signature: Date:

OFFICE USE ONLY:
WA SW RW AW IR Garbage Extra Cart Side Yard
CITY REPRESENTATIVE SIGNATURE: DATE: